

Privacy Policy

Twizoo Limited is committed to protecting your privacy.

What This Privacy Policy ("Policy") Covers

- This Policy explains the privacy practices of Twizoo and applies to your use of Twizoo products and services (collectively, the "Services").
- This Policy covers how Twizoo treats the personal information we collect and receive related to your use of our Services.
- When we refer to "personal information", what we mean is any information about you that is personally identifiable like your name, email address and any other information that is not otherwise publicly available.
- This Policy does not apply to the practices of people or companies that Twizoo does not own, control, employ or manage, except where incorporated by reference within licensing arrangements with third parties.

Information Collection and Use

Twizoo collects personal information about you when you:

- Request a demo of our services
- Sign up for a Twizoo newsletter
- Use the Twizoo website
- Use Twizoo services on a customer website

- We may combine the information that we collect about you with information that we obtain from business partners or other sources
- When you subscribe to or use our Services, we collect the following personal information from you:
 - Contact information such as name and email address
 - Your IP address
- We use this information to:
 - Provide you with the products or services you have requested from us or through our Services;
 - Customise the content and provide targeted advertising for our Services and to improve our Services;
 - Contact you with information or offers by Twizoo and/or third parties that we think may be of interest to you;
 - Conduct research and provide anonymous reporting for internal and external clients;
 - IP addresses may be used for various purposes, including to:
 - Diagnose service or technology problems reported by our users or engineers that are associated with the IP addresses controlled by a specific web company or ISP;
 - Send the most appropriate advertising based on geographic area or information derived from your IP address. Many IP addresses are commonly associated with Internet service providers, universities, or major corporations in specific regions or localities. Aggregate information derived from IP addresses may also be reported to advertisers or other third parties;

- Estimate the total number of users visiting Twizoo from specific countries or regions of the world;
- Furthermore, when you use our Services, we receive and record information from your computer and browser, including your IP address, Twizoo cookie information, the type of software and hardware you are using and the web page(s) you visit.

Sharing and Disclosing Information

- Twizoo does not rent or sell personal information about you to third parties, however, we reserve the right to share the personal information we collect about you through our Services with third parties when we have your permission or under the following circumstances:
 - We may also provide data to our third party analytics partners, such as Google Analytics, for the purposes of tracking usage information. We will share your personal information only as necessary for the third party to provide that service. To opt-out of Google Analytics use of your information, please visit: tools.google.com/dlpage/gaoptout
- We may also disclose your personal information to:
 - Provide personal information, when required by law, in connection with security-related or law enforcement investigations;
 - Comply with legal requirements, orders, or proceedings;
 - We may transfer, share, or disclose your personal information to third parties as part of any corporate reorganisation process such as a merger, acquisition, and/or a sale of all, substantially all, or part of our assets, and/or a licensing agreement with third parties.

Tracking Technologies

- As is true of most web sites, we gather certain information automatically and store it in log files. This information may include internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, operating system, date/time stamp, and/or clickstream data. We may combine this automatically collected log information with other information we collect about you in order to improve the services we offer you, improve our marketing efforts, perform analytics, or improve site functionality.

Your Account Information and Preferences

- We reserve the right to send you certain communications relating to the Twizoo Services or your account, such as service announcements and administrative messages, without offering you the opportunity to opt out of receiving them.
- Information about how to opt out of receiving communications to which you are currently subscribed is included in the email communications we send to you.
- If you request termination of your Twizoo account, it is our practice to deactivate your account and block further email deliveries to you in approximately ten business days. This delay is necessary to discourage users from engaging in fraudulent activity.
- We will retain your information for as long as needed to provide you Services. We will retain and use your information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

Confidentiality and Security of Your Personal Information

- Twizoo takes reasonable security measures to protect your user information under our company's control against loss, misuse, or alteration. When you enter a credit card number on our website, we encrypt the transmission of that information using secure socket layer technology (SSL).
- Twizoo reserves the right to enhance information about you with appropriate and legal data that may be obtained to serve you better and present you with more relevant information, for example by using Geo-IP maps. In addition, Twizoo reserves the right to take proactive steps to unsubscribe users for a variety of reasons at Twizoo's discretion, for example if an email address stops accepting email.

Data Transfer and Storage

- Please note that the information Twizoo collects about you may be stored on servers outside your home country – currently on servers in the United States. If you are visiting our websites from a country other than the United States or your home country, please note that the United States or other countries where we may be hosting servers may not have the same data protection laws as your country or jurisdiction. By providing your personal information to Twizoo, you are consenting to: (i) the use of your personal information for the uses described in this policy; and (ii) the transfer of your personal information to a country outside your home country – currently the United States.

Social Media Widgets

- Our website includes Social Media Features. These Features may collect your IP address, which page you are visiting on our website, and may set a cookie to enable the Feature to function

properly. Social Media Features and Widgets are either hosted by a third party or hosted directly on our website. Your interactions with these Features are governed by the privacy policy of the company providing it.

Changes to Our Privacy Policy

- Twizoo may update this Policy from time to time. We will post any update(s) to this Policy on our websites. All update(s) will be effective immediately on posting.
- If we make any material changes in the way we treat personal information, we will notify you by including a notice in an email sent to the primary email address in your Twizoo account or by placing a prominent notice on our Privacy Policy web pages and our home page.

Questions/Your Privacy Rights

- If you have questions about this Privacy Policy, regarding disclosure of personal information to third parties should it ever occur, or about data we may hold about you, please email us at privacy@twizoo.com or write to us at:

Twizoo Ltd
Privacy Policy Department
8 St. Thomas Street
London
SE1 9RR

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